



CAA18 Congress Incorporating IRCP 6 - 9 August Hilton Auckland New Zealand







caa.net.au

The Patient: At the centre of everything we do Ko te tūroro: Ki te pokapū o mātou mahi

Diagnostic Imaging at the Point of Care: A Possible Role for Community Paramedics?

VICTORIA YOUNG, PHD, PENG, UNIVERSITY HEALTH NETWORK — TORONTO REHABILITATION INSTITUTE

Supervisors:

Dr. Susan Jagal, UHN-Toronto Rehab Institute | University of Toronto

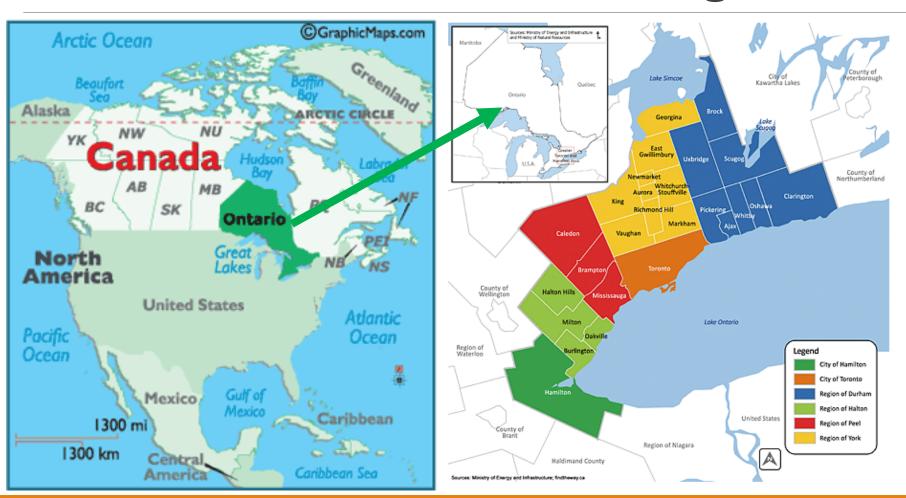
Dr. Walter Tavares, University of Toronto | York Region Paramedic and Senior Services

Mr. Chris Spearen, York Region Paramedic and Senior Services





Canada – Ontario – York Region



Ontario

Population (2016):

13,448,494

Area: 1,076,395 km²

York Region

Population:

1,109,909

Area: 1,762.13 km²

Current Events

CBC Investigates

Strain of balancing ER demand with capacity leads to ambulance offload delays

Dartmouth General, QEII meet provincial offload standard only 17% of the time

By Michael Gorman, CBC News Posted: Oct 10, 2017 7:00 AM AT Last Updat

For all the talk about patient wait times in the health-care system, at least or professionals can also be prone to long delays.

When an ambulance arrives at one of the major hospitals in the Halifax area paramedics will be waiting a while before they can return to regular duty. The Halifax Infirmary and the Dartmouth General Hospital fall well short of the province's Health Department.

The standard calls for a patient to be transferred into the care of hospital sta 90 per cent of the time. The two largest hospitals, however, only meet the m cent of the time.

At Dartmouth General, 12 per cent of offloads take more than three hours, at the Halifax Infirmary stretch to that mark or longer.



(Andrew Vaughan/Canadian Press)

'Pressure on the EHS system'

The information was included in briefing notes prepared for Health Minister Randy Delorey when <u>he</u> assumed the position in June. CBC News received a copy through a freedom-of-information request.

"Ambulances that are backed up at emergency departments, sometimes for hours, waiting to offload patients (particularly within HRM) results in pressure on the EHS system ... and adverse events for

CURRENT EVENTS

Hospital overcrowding leaves patients in hallways, despite province adding beds

By Philip Lee-Shanok, CBC News Posted: Dec 08, 2017 7:00 AM ET Last Updated: Dec 08, 2017 7:56 AM ET

The experience of a 41-year-old woman with pneumonia this week highlights the growin overcrowding in Ontario hospitals, in spite of the measures already taken by the province beds.

Holly Pothiah went to a hospital in Brampton, but then had to be rushed by ambulance t hospital because of a shortage of space.

She ended up spending one day in a hallway followed by more than two days in the em department because no rooms were available there - a problem doctors say is on the get worse if this flu season is as bad as predicted.

• Opposition slams Wynne government over 'hallway medicine crisis'

Pothiah was not feeling well Monday morning, so she and her husband went to Brampto emergency department.

She was seen quickly and diagnosed with pneumonia, but hospital staff said they were more patients.

"They told us it could be days before she could get a bed, because there weren't enough beds available," said her husband Mark Pothiah. "She was 34th in line for a bed."

The hospital confirms that a "Code Gridlock" was declared that day. That's when there is a surge of admitted patients waiting in the emergency department for a bed.

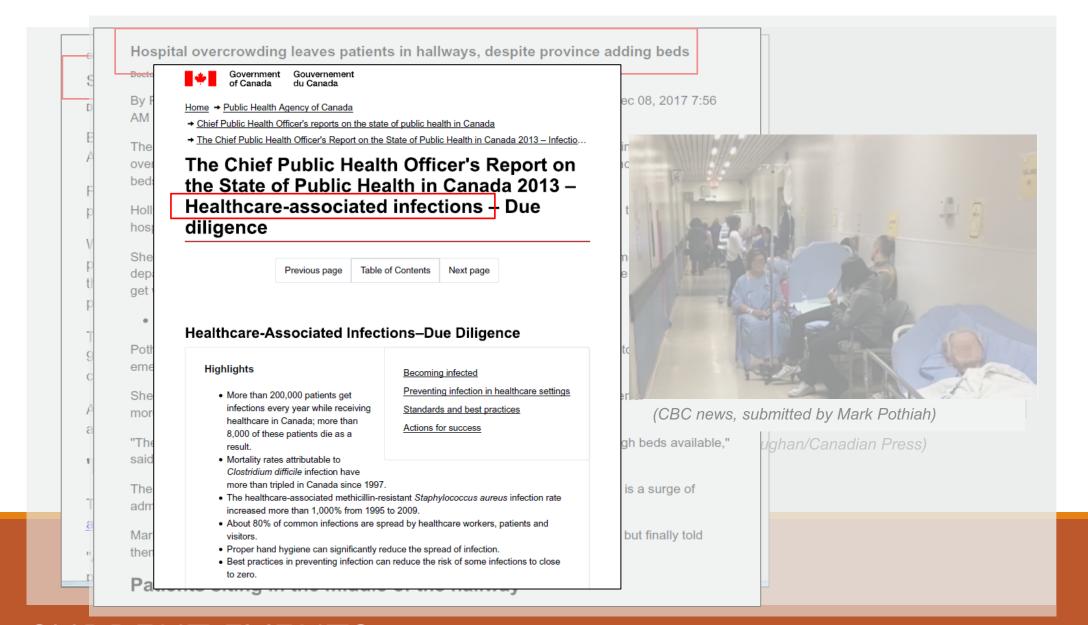
Mark Pothiah says a doctor spent hours calling around trying to find a bed for his wife, but finally told them to go by ambulance to Etobicoke General Hospital's emergency department.

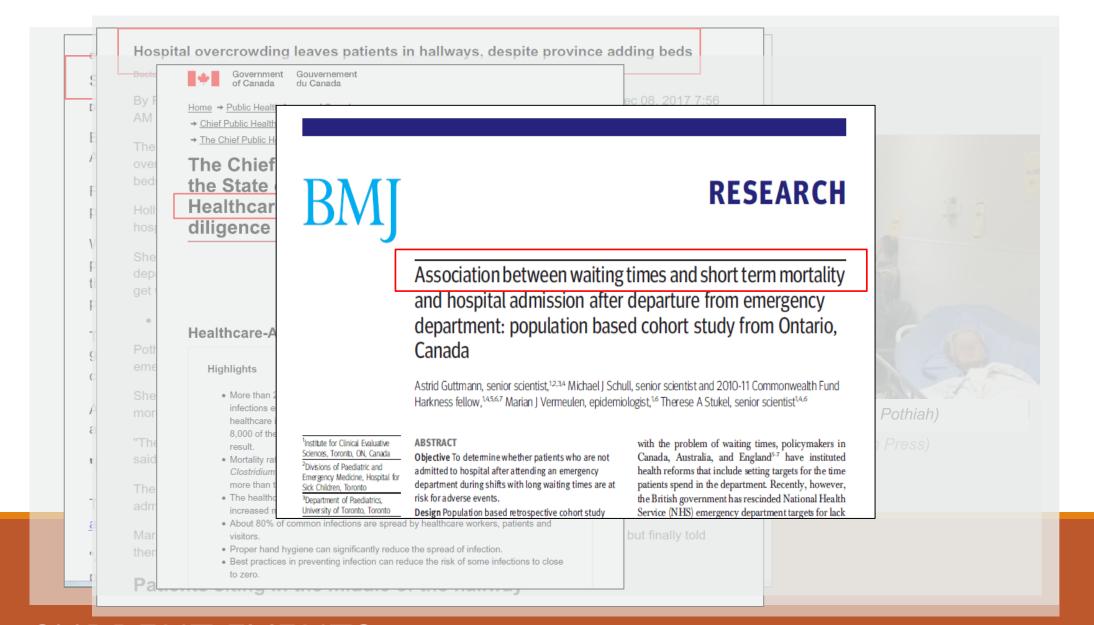
Patients siting in the middle of the hallway



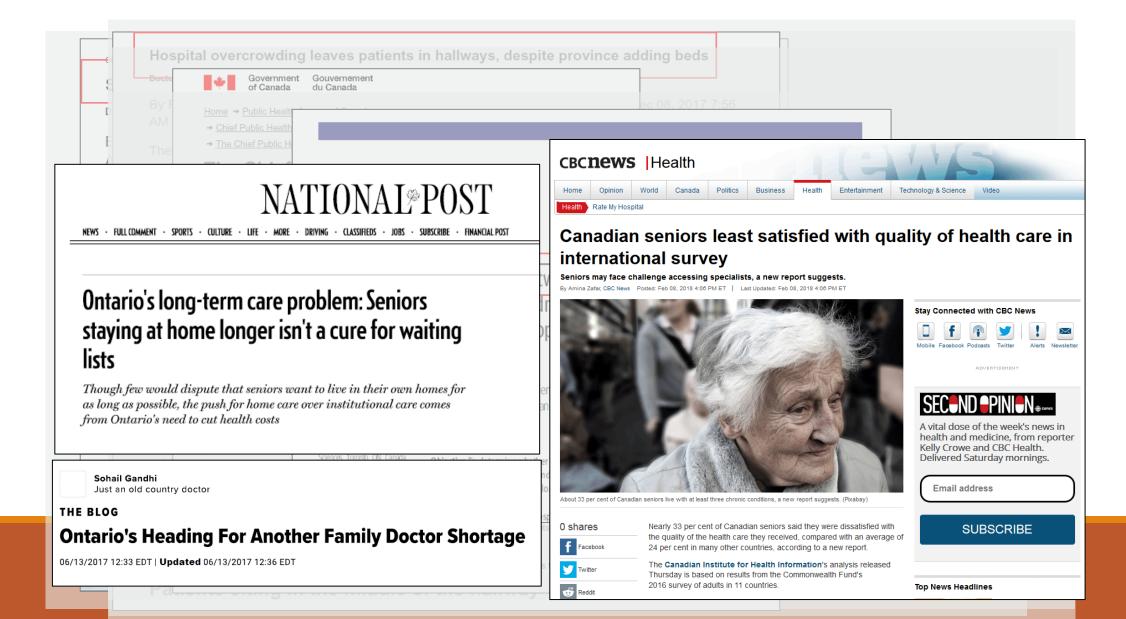
ughan/Canadian Press)

(CBC news, submitted by Mark Pothiah)





CURRENT EVENTS



CURRENT EVENTS

Learning Health System

Learning Healthcare Systems

- ➤ Link research outcomes to policy
- > Embedded partners

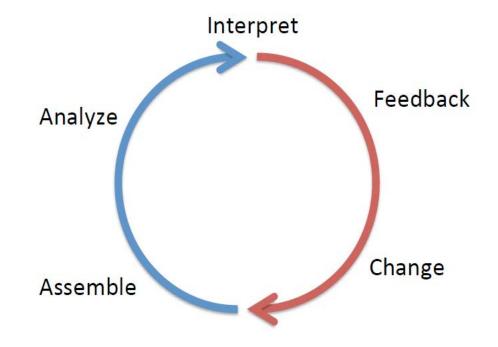
(e.g., researchers in healthcare organizations)

The Learning Health System Cycle

Learning health system processes:

- 1. Afferent side (blue)
- 2. Efferent side (red)
- 3. Scale

 ∘institutional, national, international



Health System Needs?

High-Cost Hospital Users

Most common reasons for hospital admissions:

- 1. Chronic disease
- 2. Infection
- 3. Acute events
- 4. Palliative Care

Healthcare System Needs

- 1. More comprehensive care (poor availability/quality)
 - Chronic care management
 - Care of the elderly (home, LTC, end-of-life)
 - Effective health promotion
 - Mental health care/ addiction
- 2. Better access to care (long wait times)
 - especially marginalized or vulnerable populations
 - after-hours care

The Older Adult Patient

- Over 6 years, > 1 in 6 older adults (65 years +) required repeat EMS transport within 30 days (17.7% of 689,644)
- Increased over 30 days 30.6% and 90 days 39.8%
- Costly and suggests patients are not receiving adequate medical care to meet needs

The Older Adult Patient

- Pneumonia top reason for LTC resident ED visit (30.1% of 3,658)
- Fall-related injury top "low acuity/other" visit (37% of 1,637, 22.7% of 9,589)
 (Gruneir et al., 2010)
- Falls: common dispatch complaint among elderly

(Evans et al., 2017; Gruneir et al., 2010; Simpson et al., 2014; Tiedemann et al., 2013)

York Region Community Paramedicine

Community Paramedicine

Paramedics providing support in community

- Expanding Paramedicine in the Community (EPIC) 2013-15
 - Patients from Family Health Teams CHF, COPD, DM
 - Hospital at Home
- CHAPS EMS (social housing)
- Emergency Housing

Chronic Disease Management
Health Promotion
Community Services Navigator

Calls to 911?

YRPSS Research study

- 3000 adult patients
 - called 9-1-1 and brought to hospital Emergency (<CTAS1)
- CTAS 4-5 82.2% (n=350) not admitted
- CTAS 4-5 and >65 years, 77.2% (n=173) not admitted
- Up to 85% of patients who visit ED are not admitted US data (Pitts et al. 2006)

YRPSS Research study

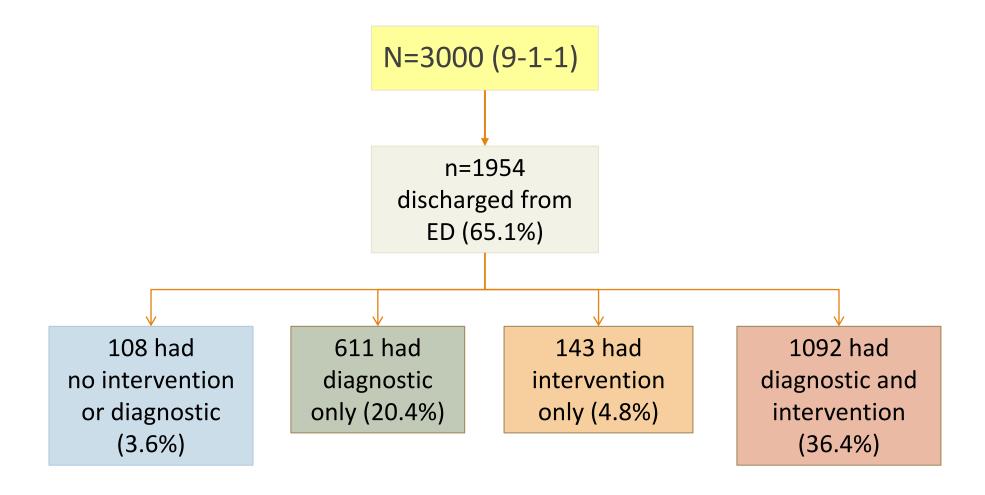


Table 4. Summary of paramedic service model (intervention and diagnostics) having the greatest impact on reductions for the need for additional services in EDs.

All nonadmitted patients (Groups 1–4)	Baseline (Group 1)		Model 12*		
	No Diagnostics in ED	Diagnostics	Model 4	CBC/Differential Creatine Kinase Urinalysis GEM Consult Crisis Consult	Chem7 Troponin INR PTT X-ray
	No interventions in ED	Interventions	Model 8	Hydromorphone Zofran Metoclopramide Percocet Ceftriaxone	Pink Lady Ativan Tylenol 3 TD Sutures
(N = 1954)	Baseline $n = 108 (5.53\%)$		Predicted $n = 691$ in total in Group 1 (35.36%)		

^{*}Model that resulted in the greatest number of patients who would not require additional ED services (i.e., group 1), if available in the prehospital setting and requiring the least amount of diagnostics and interventions (see Supplemental Sections 4 and 5 for additional details regarding all other models; Supplementary Material Available Online).

YRPSS Research study

(Tavares et al., 2017)

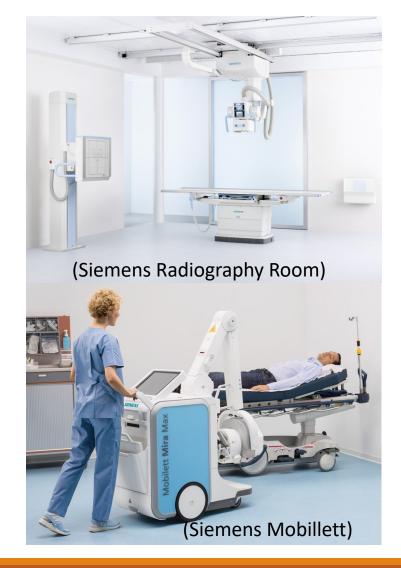
Research question

Should radiography be included in the scope of practice for paramedics?

Hypothesis

Performing radiography in urgent situations out-of-hospital at the *point-of-care* will better aid in <u>assessing a patient's medical condition</u> and help <u>guide</u> <u>decision-making</u> in selecting the most appropriate care approach.

Radiography Images











(MinXray 100 HF)

Questions?

Emerging Technologies in EMS: Help or Hindrance?

Fri, Sep 1, 2017

By Vincent D. Robbins, FACPE, FACHE

We've seen some remarkable changes in the way EMS is provided around the country since its inception more than 50 years ago. We've gone from rudimentary first aid skills and rushing every patient to the hospital, to an expanded scope of practice that includes numerous treatment modalities and drugs, coupled with triaged response and selective, cautious transport.

But we haven't always relied on science and evidence to make our decisions about new devices or protocols. Until recently, we've demonstrated a propensity to grab on to the latest gizmo

How to Avoid Over-Testing and Under-Testing Patients

Tue, May 2, 2017

By Dennis Edgerly, EMT-P

In its early days, EMS was fairly straightforward and not too complex. Treatment modalities were simple and patient assessment focused mostly on the physical exam and patient history.

Over just a few short years, ambulances went from carrying single-lead cardiac monitors to monitors that can obtain 12-lead tracings. Pulse oximetry devices that originally gave providers just a number are now accompanied with a waveform and a capnography value and waveform as well. Manual blood pressure cuffs have been supplemented with automatic

Who can perform test?
What can be tested?
When to test?
Where to test?
How fast to test?

To Transport or Not to Transport? Part 1 of 2

EMS and the Law

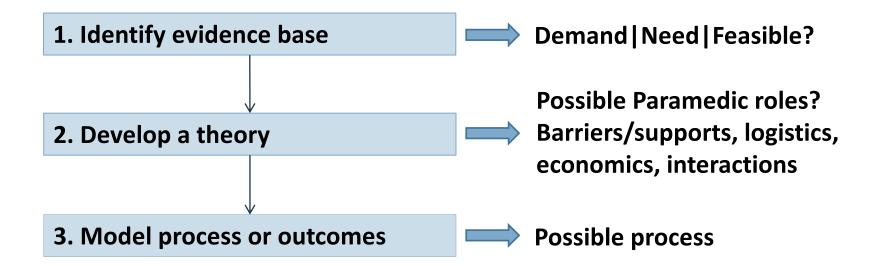
Sat, Dec 31, 2005

W. Ann Maggiore"> By W. Ann "Winnie"
Maggiore, JD, NREMT-P
W. Ann Maggiore
JEMS Editorial Board member

The question of when it's medically and legally safe to leave a patient at a scene

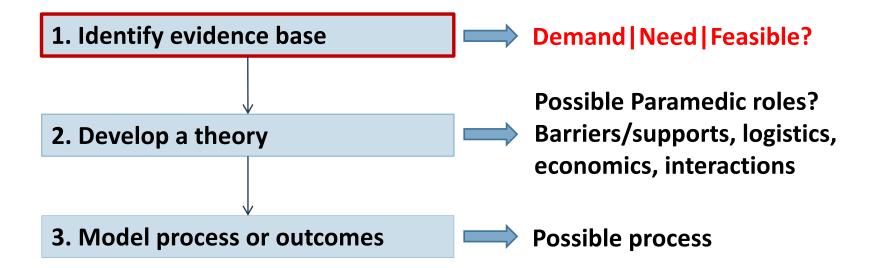
Project Goals

Framework: MRC Guidance for Complex Interventions (Craig et al., 2000)



Project Goals

Framework: MRC Guidance for Complex Interventions (Craig et al., 2000)



Identify Evidence Base - Method

(Medical Research Council's Guidance for Complex Interventions - Craig et al., 2012)

- 1. Stakeholder interviews/focus groups (qualitative)
- 2. Examine 9-1-1 call and hospital data (quantitative)
 - Age, image type, CTAS level
- 3. Review published research and grey literature
 - Environmental scan (e.g. EMS providers)

Identify Evidence Base - Method

(Medical Research Council's Guidance for Complex Interventions - Craig et al., 2012)

- 1. Stakeholder interviews/focus groups (qualitative)
- 2. Examine 9-1-1 call and hospital data (quantitative)
 - Age, image type, CTAS level
- 3. Review published research and grey literature
 - Environmental scan (e.g. EMS providers)

Current Radiography provision?

- Private providers of portable x-ray in Canada
- Research studies: portable units in long-term care (Laerum et al., 2005)
- Have not found any studies involving paramedics providing radiography
- Alberta EMS Stroke Unit/ Renfrew (Ottawa) Portable Ultrasound
- Taking Images: mostly Radiation Technologists, sometimes nurses
- Reading Images: Radiologists, Emergency Physicians, Critical Care Paramedics
- Radiation Technologists are a regulated profession

Paramedics?

Identify Evidence Base - Method

(Medical Research Council's Guidance for Complex Interventions - Craig et al., 2012)



- 1. Stakeholder interviews/focus groups (qualitative)
- 2. Examine 9-1-1 call and hospital data (quantitative)
 - Age, image type, CTAS level
- 3. Review published research and grey literature
 - Environmental scan (e.g. EMS providers)

Urgent Care @ Home Stakeholders (n=42)

Personal Supports

- Personal Caregivers
- Caregiver Support Facilitator

Home-Based

- Physician (Family, Geriatric)
- Nurses (Nurse Practitioner, Community)
- Paramedics (911, Community)
- Home Care Coordinators
- Personal Support Worker
- Occupational Therapists
- Telehealth Clinical Care Coordinator

Other

- Gov't Health Administrator
- Mobile X-ray Company
- Health Care Administrator

Health Care Facilities

- Medical Lab Technician
- Radiation Technologist (mobile)
- Physicians (Emergency, Internal Medicine, Radiology, Cardiology, Family, EMS-base)
- Nurses
- Care Organization Administrator

Joe

- Home in a big urban city
- 80 years old
- Lives with wife also 80 yrs
- Multiple specialists outside home
- Home care come 2x/week
- Mild Dementia & Kidney Disease

Situation: Just returned from hospital to fix a broken hip. No longer mobile, has delirium, and a fever.

Martha

- Long-term care home in small city
- 83 years old
- Family lives in same city
- Speaks Greek with broken English
- Uses a wheelchair to get around
- Diabetes and asthma

Situation: Has fallen out of bed at night. Experiences pain in her leg and has a small bleeding cut on arm.

Alena

- Community housing in suburbs
- 85 years old
- Lives alone, no family close
- No home care support
- On Long-Term Care (wait list)
- No family physician
- Uses a walker
- Arthritis and Urinary incontinence

Situation: In-dwelling catheter has fallen out. It is 11pm in the middle of winter (very cold).

Out-of-Home Care

Primary Care

Family Health Team
Community Health Centre
Walk-in Centres

Urgent Care Centre

Health Links

Secondary Care

Special Urgent
Care Centres

Hospital

Emergency Room





Transportation

- Personal
- Paramedics
- Private transport

Joe

- Own home in a big urban city
- 80 years old
- Lives with wife also 80 yrs
- Multiple specialists outside home
- Home care come 2x/week
- Has mild Dementia and Kidney Disease

Situation: Just returned from hospital – had broken hip. No longer mobile, has delirium, and a fever.

Emergency Physician doing a house call:

"...the first you thing you have is the wife in tears, and saying, "the hospital forced me to take my [...] husband home, and I don't know what to do. I called the family doctor and they say, have the house call doctor come and do a house call," well, what [...] am I supposed to do?

Personal Support Worker:

"Right now, she has a lot of caregivers going in there, whether it be family or agencies. [...] you've got a lot of people that you are working with, and I'll be honest, it's very frustrating, because they don't know her."

Nurse Care Coordinator:

"I think we're trying to hurry the healing process along too quickly. We need to **slow it back down** again and allow people to heal and have **more visits from nursing**."

Martha

- Community Housing in suburbs
- 85 years old
- Lives alone, no family close
- No home care support
- On Long-Term Care (wait list)
- No family physician
- Uses a walker
- Has arthritis and urinary incontinence

Situation: In-dwelling catheter has fallen out at 11pm. It is the middle of winter and very cold.

Community Paramedic:

"So, most of our folks, they may have saved well for retirement, but [...] they outlive their resources."

Personal Support Worker:

"...it's just **so hard for them**, it's such an issue just to get in a car or just to get down the steps, or it's so hard on them to get to these places that they just ... I don't want to go. [...] Doctors can only do so much when they're coming into the home. Then they order the tests [...] and you're stuck with this problem, well, how do you get them there?"

Alena

- Long-Term Care Home in a small city
- 83 years old
- Family lives in same city
- Speaks Greek and broken English
- Uses a wheelchair
- Has diabetes and asthma

Situation: Has **fallen** out of bed at night. Experiences **pain in her leg,** has trouble rising and has a small **bleeding cut on arm**.

Radiation Technologist:

"...in fact, there are many requisitions that we receive, that say, to prevent emergency transfer, many, many. [...] [...] if you can't get here, we'll have to send them to the hospital because they really need that [portable] x-ray."

Radiation Technologist:

"[...] once the patient [...] comes back to the nursing home, they're ordering a chest x-ray [...] They immediately come back and are put in isolation as a precaution, until they rule out C. diff, MRSA, and all the other big bugs, that's a routine now for most homes."

Benefits of Staying Out of Hospital

Health Administrator/Caregiver:

"So, it's the three things. It's not exposing them to more contagion, better use of Emerg and not contributing to the distress and possible further agitation of the elderly person."

Geriatrician:

"A huge health benefit because Emerg can be challenging place for older adults if they're waiting there a long time. It's busy and it's noisy. Especially for a person with dementia there is increased risks of issues like delirium and other problems that can develop. If you're waiting on an Emerg stretcher for longer than eight hours, you can start developing skin breakdown on your sacrum."

In Home Care

Existing

Emerging

Technologies

Government

Home Care Support

Home Care Team

Ehealth/EPR

Policies & Regulations

House Call Doctor

Nurse Lead
Outreach Teams

Mobile Lab (Private)

Local Health
Integration Networks

Telehealth

Community Paramedics

Mobile X-ray (Independent Health Facility

Telehomecare Telemedicine



In Home Care

Existing

Home Care Support

House Call Doctor

Telehealth

Emerging

Home Care Team

Nurse Lead
Outreach Teams

Community Paramedics

Technologies

Ehealth/EPR

Mobile Lab (Private)

Mobile X-ray (Independent Health Facility

Telehomecare Telemedicine

Government

Policies & Regulations

Local Health
Integration Networks



Home Care Team Challenges

Occupational Therapist on a Home Care Team:

"... it would be great to have access to more. [...] we would send people to the Emergency, even a doctor, [...], when it's beyond what they can do because they don't have any of the equipment."

"We were getting labs done through [our community paramedic], which was super helpful, because then the results, **everything, was done in time** [...]. because, again, labs [...] take [...] a couple of days to get blood work and everything back, and then back uploaded to the EMR."

In Home Care

Existing

Technologies

Government

Home Care Support

Home Care Team

Emerging

Ehealth/EPR

Policies & Regulations

House Call Doctor

Nurse Lead
Outreach Teams

Mobile Lab (Private)

Local Health
Integration Networks

Telehealth

Community Paramedics

Mobile X-ray (Independent Health Facility

Telehomecare Telemedicine



Demand for Mobile X-Ray at Home

Radiation Technologist:

"]...] we get many requisitions that say, query fractured hip, query pneumonia, CHF question mark. Subjectively, as a clinician, you would say, well, those are urgent type of environments, aren't they?"

Radiation Technologist:

"[...] You think, well, if you're going to hire [an] ambulance to bring them from there to there, why wouldn't they just transfer them out for the x-ray. But obvious concerns about physically leaving."

Caregiver of Husband with Alzheimer's:

"This is the winter time. It's really quite a challenge to get him out. [...] And I said, I'm not taking him out. This is crazy. You get an x-ray to come in here. [...] his healing was very slow. [...] So, they had a couple of different times when they checked and, oh, it's not quite healed yet, it's not completely knit. So, it makes a huge difference to have the portable x-ray machine."

Support for Urgent Care at Home

Phlebotomist and Lab Technician:

"[...] I think having that service will help in the long-term, help people heal a little bit better because they won't suffer the anxiety of being in an environment that they are not familiar with, they are in the comfort of their own home. They can use their own bathroom, they are sleeping in their own bed. Because that's one huge factor, in the comfort of your home [...] and sleeping in your bed is probably the best medicine [...]."

Preliminary Results...

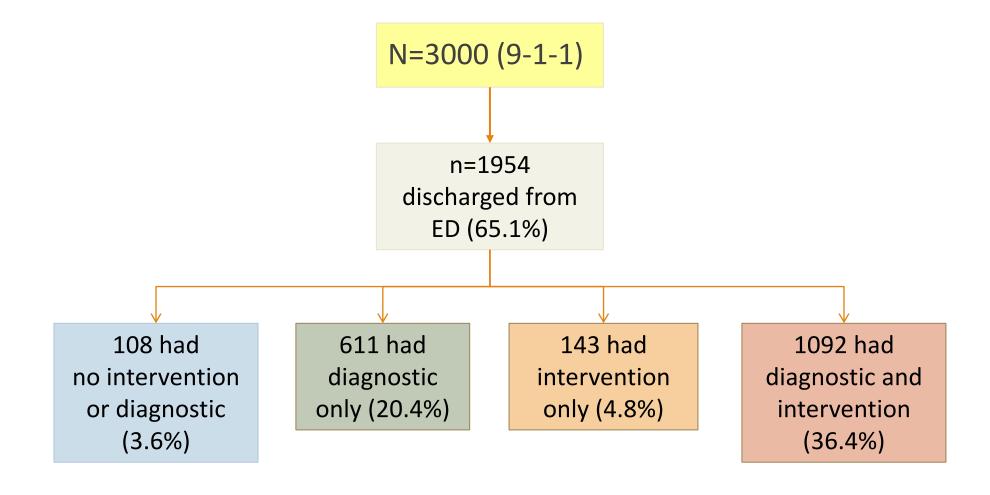
- All stakeholders <u>supported</u> medical diagnostic service provision at home;
- Clear method needed for team communication and accessing patient information;
- Preferred timing to receive diagnostic results: a few hours to < 1 day;
- Risks: benefit to patient outweighs risks for clinician;
- Opinions differed on acuity level of target populations treated at home;
- Direction: define target population, define "urgent", design service model that integrates and leverages existing services, develop a clinical process/business plan, and assess economic feasibility. (Focus on X-rays.)

Identify Evidence Base - Method

(Medical Research Council's Guidance for Complex Interventions - Craig et al., 2012)

- 1. Stakeholder interviews/focus groups (qualitative)
- 2. Examine 9-1-1 call and hospital data (quantitative)
 - Age, image type, CTAS level
- 3. Review published research and grey literature
 - Environmental scan (e.g. EMS providers)

Back to the YRPSS Research study



Who gets an X-ray?

n=3000 all patients

57.2% Women | 41.9% Men | 0.9% Other

n=1652 patients with x-ray order

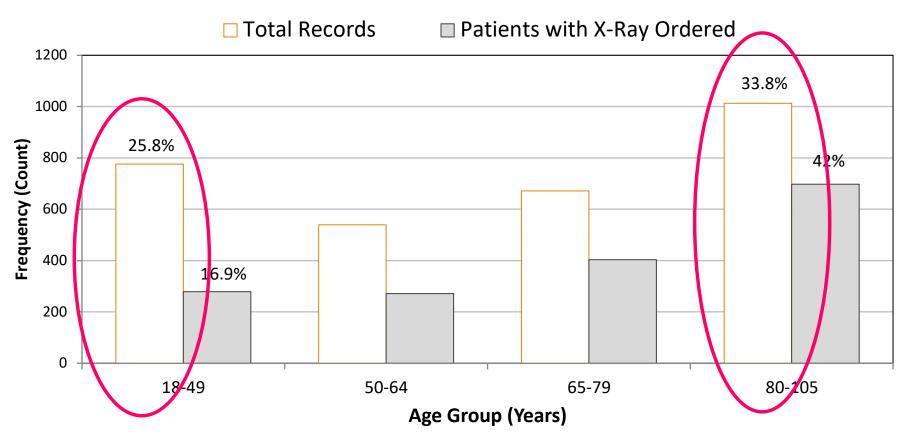
58.1% Women | 41.3% Men | 0.6% Other

n=211 patients with x-ray order, discharged, CTAS 3-5

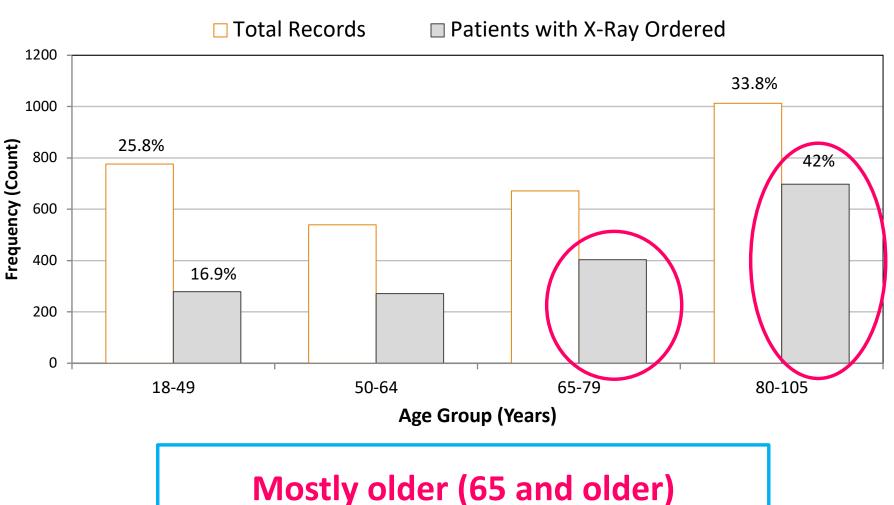
64.5% Women | 34.6% Men | 0.9% Other

Slightly more women then men

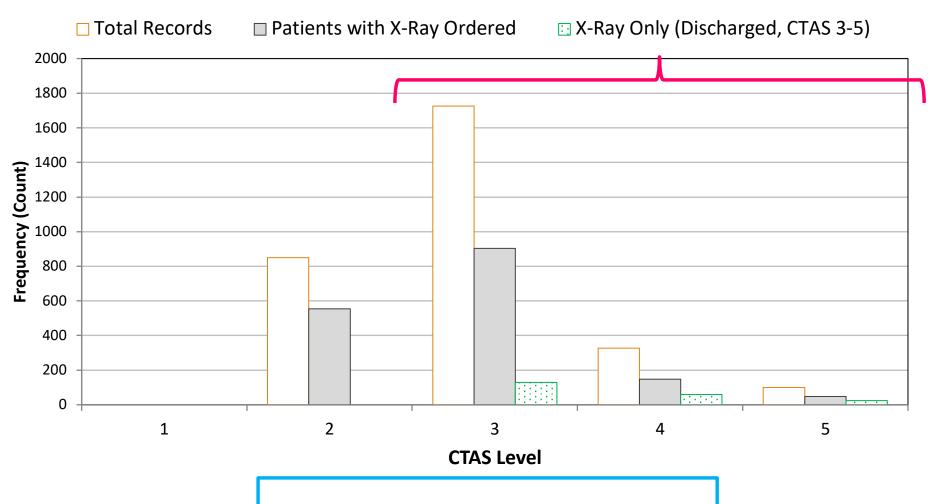
<u>Age Distribution</u> of Patients Requiring Radiography in Emergency Room (Regardless of Disposition)



<u>Age Distribution</u> of Patients Requiring Radiography in Emergency Room (Regardless of Disposition)



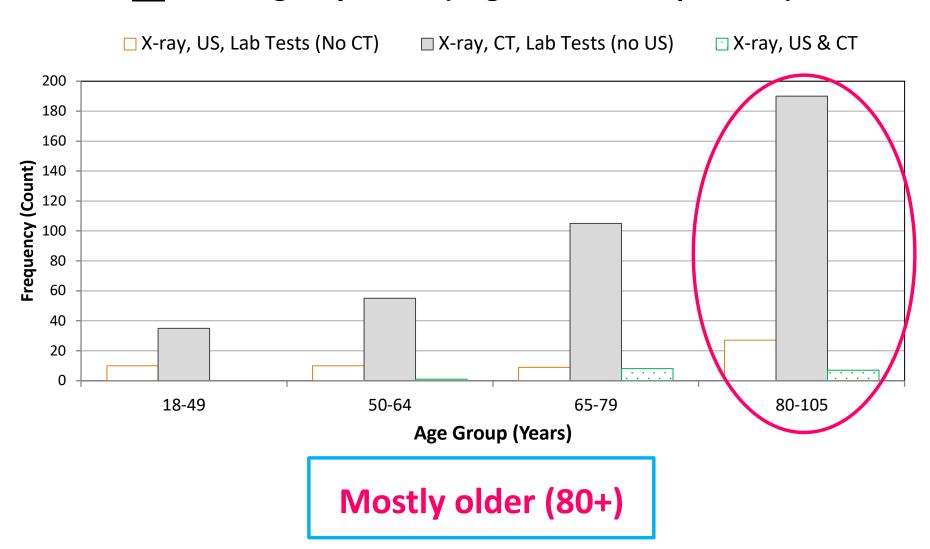
CTAS Level Distribution of Patients By Varying Diagnostics Ordered and Disposition



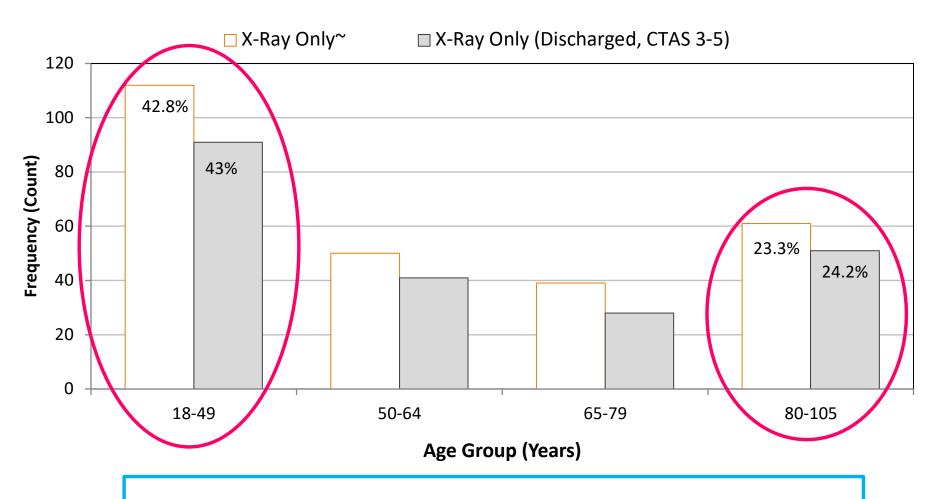
CTAS 3-5 Covers a Majority

What about other diagnostics?

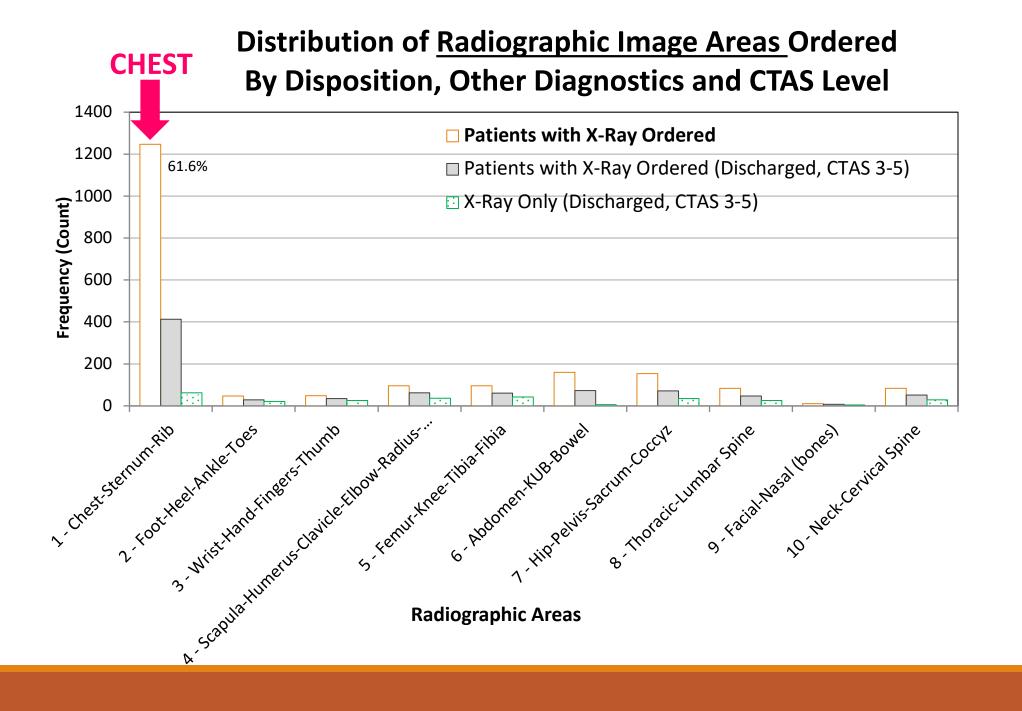
Distribution of Patients Requiring <u>Ultrasound and/or</u> <u>CT</u> in Emergency Room (Regardless of Disposition)



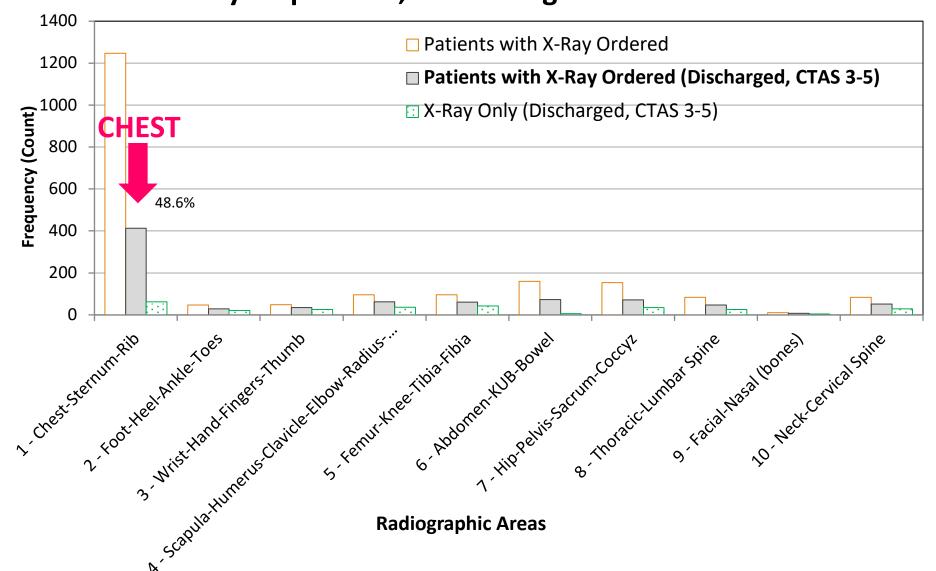
Distribution of Patients Only Requiring Radiography in Emergency Room (No US, CT or Hospital-based Lab)



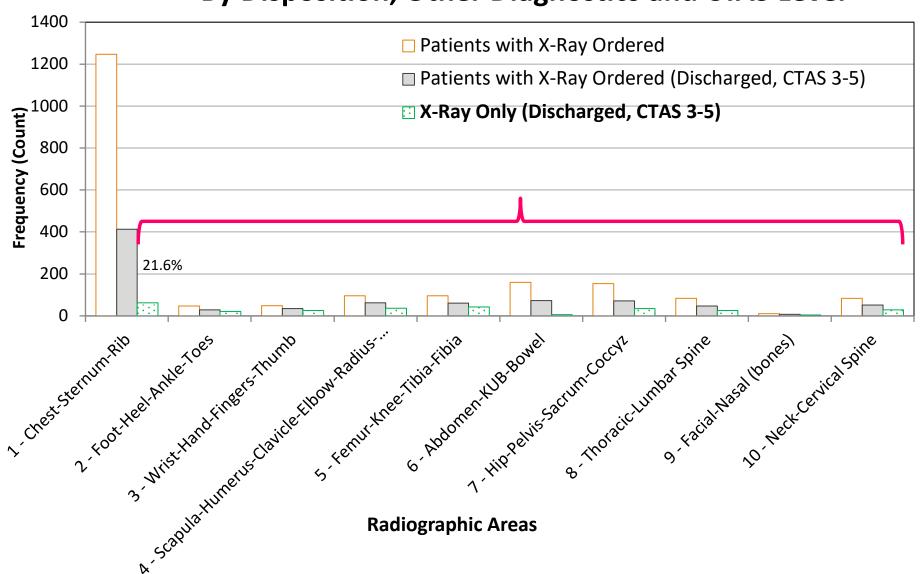
Mostly younger (<49) followed by older (80+)



Distribution of <u>Radiographic Image Areas</u> Ordered By Disposition, Other Diagnostics and CTAS Level



Distribution of <u>Radiographic Image Areas</u> Ordered By Disposition, Other Diagnostics and CTAS Level



What about patient type?

Top 10 Patient Types

170 Different CCS Codes in Total Population (n=3000)

Table 3. Top 10 patient types (

Mater define	p Patient Type (See Supplemental rial Section 2 for conditions that e each group; Supplementary rial Available Online)	Freq.Out of $N = 1954$ *
A	Other injuries and conditions due to external causes	184
В	Nonspecific chest pain	145
C	Conditions associated with dizziness or vertigo	91
D	Abdominal pain	88
E	Superficial injury; contusion	74
F	Spondylosis; intervertebral disc disorders; other back problems	65
G	Syncope	76
H	Anxiety disorders	54
I	Open wounds of head; neck; and trunk	44
J	Sprains and strains	43

^{*1,954} is the number of patients that were not admitted. The values i complete the list.

All Discharged Patients

	Frequency	%	Situation
Patients	n=	3000	
	203	6.77%	Other injuries and conditions due to external causes
	170	5.67%	Nonspecific chest pain
	105	3.50%	Abdominal pain
	101	3.37%	Syncope
	100	3.33%	Conditions associated with dizziness or vertigo
	97	3.23%	Urinary tract infections
	94	3.13%	Cardiac dysrhythmias
	76	2.53%	Superficial injury; contusion
	71	2.37%	Pneumonia (except that caused by tuberculosis or sexually transmitted disease)
	69	2.30%	Spondylosis; intervertebral disc disorders; other back problems

All Patients

^{†3000} patients were analyzed; however 71 left a gainst medical advice, ‡Calculated by multiplying "frequency" with "association with disch

	All			
Ra	adiographs	n=	1652	
		138	8.35%	Spondylosis; intervertebral disc disorders; other back problems
		108	6.54%	Other injuries and conditions due to external causes
All Patients with				Pneumonia (except that caused by tuberculosis or sexually transmitted —
X-ray ordered	I.	70	4.24%	disease)
•		58	3.51%	Congestive heart failure; nonhypertensive
		56	3.39%	Chronic obstructive pulmonary disease and bronchiectasis
		54	3.27%	Superficial injury; contusion
		51	3.09%	Cardiac dysrhythmias
		50	3.03%	Abdominal pain
		49	2.97%	Urinary tract infections
		47	2.85%	Syncope
X-ra	ay Only	n=	211	
		46	21.80%	Other injuries and conditions due to external causes
		34	16.11%	Superficial injury; contusion
All Patients witl	h X-	21	9.95%	Sprains and strains
ray ordered, no other		16	7.58%	Fracture of upper limb
imaging or labs		13	6.16%	Spondylosis; intervertebral disc disorders; other back problems
		10	4.74%	Other fractures
		9	4.27%	Joint disorders and dislocations; trauma-related
		8	3.79%	Fracture of lower limb
		5	2.37%	Other non-traumatic joint disorders
		4	1.90%	Open wounds of extremities
		4	1.90%	Other connective tissue disease
			•	

Conclusion

Should radiography be included in the scope of practice for paramedics?

What We Know So Far...

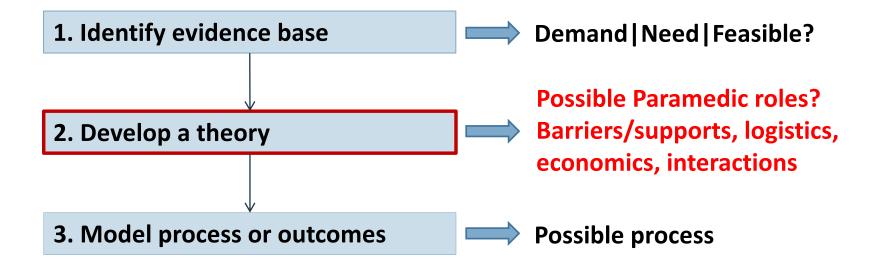
- Some private companies provide portable x-ray in the community (also some lab and ultrasound)
- Limited access to diagnostic tests to assist with urgent care provision in community
- Identified some barriers/supports to urgent community care provision
- Mostly younger aged patients <49 years followed by older patients (80+) visit hospital emergency department for x-ray only diagnostic
- Older patients often obtain multiple diagnostic tests when visiting the hospital emergency department (x-ray plus lab, CT, and/or US)

Diagnostic Imaging at the Point of Care: A Possible Role for Community Paramedics?

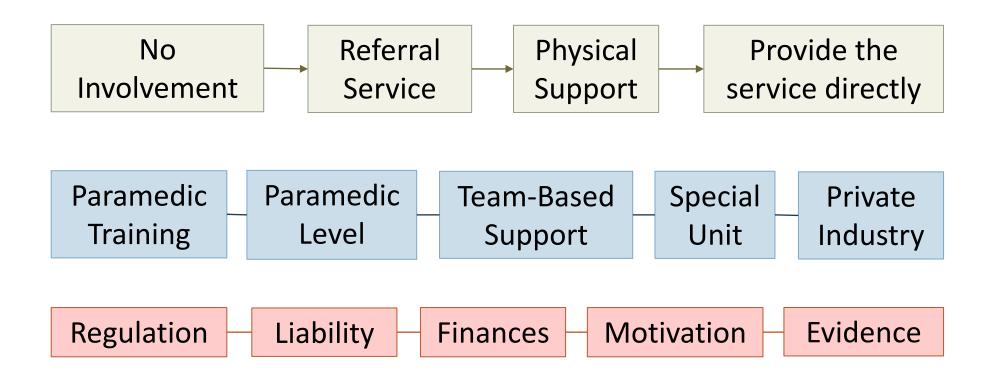
Where can community paramedics best assist and complement existing services?

NEXT STEPS

Framework: MRC Guidance for Complex Interventions (Craig et al., 2000)



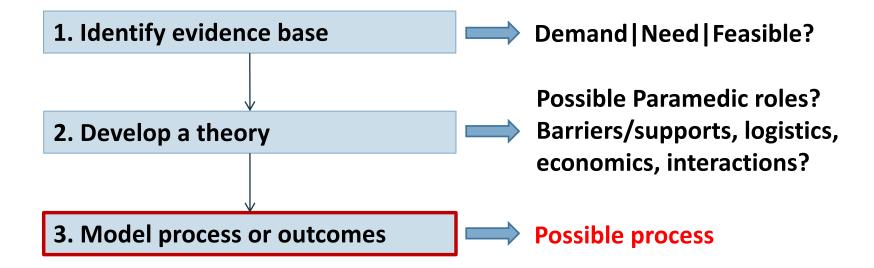
Possibilities?



NEXT STEPS

Framework: MRC Guidance for Complex Interventions

(Craig et al., 2000)













Acknowledgements

<u>Academic Supervisor</u>

Dr. Susan Jaglal

York Region Paramedic and Senior Services Supervisors:

Dr. Walter Tavares and Mr. Chris Spearen

Collaborators

Drs. Veronique Boscart, George Heckman, Sandra McKay, Gary Naglie, Patricia Trbovich, also STL Imaging, BC Mobile Medical Unit, Schlegel Villages (Waterloo).

Research Labs

Health Services and Evaluation Research Unit at UHN – Toronto Rehab York Region Paramedic and Senior Services Research unit

References

Craig P, Dieppe P, Macintyre S, Michie S, Nazareth I, and Petticrew M. (2012). Developing and evaluating complex interventions: the new Medical Research Council guidance. International Journal of Nursing Studies, 50(2013), 585-592.

Damschroder L, Aron D, Keith R, Kirsh S, Alexander J, and Lowery J. (2009). Fostering Implementation of health services research findings into practice: a consolidated framework for advancing implementation science. Implementation Science, 4:50, 1-15.

Evans CS, Platts-Mills TF, Fernandez AR, Grover JM, Cabanas JG, Patel MD, Vilke GM, and Brice JH. 2017. Repeated emergency medical services use by older adults: Analysis of a comprehensive statewide database. *Annals of Emergency Medicine*, 70(4), p.506-515.e3.

Friedman C, Rubin J, Jeffrey B, Buntin M, Corn M, Etheredge L, Gunter C, Musen M, Platt R, Stead W, Sullivan K and Van Houweling D. (2014) Toward a science of learning systems: a research agenda for the high-functioning Learning Health System, Journal of the American Medical Informatics Association, 22(1), 43-50.

Gruneir A, Bell C M, Bronskill SE, Schull M, Anderson G M and Rochon PA. (2010). Frequency and Pattern of Emergency Department Visits by Long-Term Care Residents—A Population-Based Study. Journal of the American Geriatrics Society, 58(3), 510–517. Wiley Online Library.

Nelson, S., Turnbull, J., Bainbridge, L., Caulfield, T., Hudon, G., Kendel, D., Mowat, D., Nasmith, L., Postl, B., Shamian, J., Sketris I. (2014) Optimizing Scopes of Practice: New Models for a New Health Care System. Canadian Academy of Health Sciences. Ottawa, Ontario.

Pitts SR, Niska RW, Xu J, Burt CW. (2008). National Hospital Ambulatory Medical Care Survey: 2006 emergency department summary. National Health Statistics Reports, No 7. US National Center for Health Statistics.

Sanders L and Stappos PJ. (2012) Convivial Toolbox: Generative Research for the Front End of Design. Bis Publishers.

Simpson PM, Bendall JC, Tiedemann A, et al. 2014. Epidemiology of emergency medical service responses to older people who have fallen: a prospective cohort study. Prehosp Emerg Care, 18:185-194.

Tavares W, Drennan I, Diepen KV, Abanil M, Kedzierski N, Spearen C, Barrette N, and Mercuri M. 2017. Building capacity in healthcare by re-examining clinical services in paramedicine. Prehospital Emergency Care, p. 1-11.

Tiedemann A, Mikolaizak AS, Sherrington C, et al. (2013). Older fallers attended to by an ambulance but not transported to hospital: a vulnerable population at high risk of future falls. Aust N Z J Public Health, 37:179-185.

Wodchis W.P., Austin P.C., and Henry A. (2016). A 3-year study of high-cost users of health care. Canadian Medical Association Journal, January, p. 1-7.1



Questions?

Email: vw.young@utoronto.ca

A Learning Healthcare System

"Science, informatics, incentives, and culture are aligned for **continuous improvement** with best practices **seamlessly embedded** in the delivery process and **new knowledge** captured as an integral **by-product** of the delivery experience"

- Institute of Medicine 2015