

CREMS - Community Referrals by EMS

Identify a potential CREMS patient and obtain the patient's **Verbal Consent for Referral**. If answer is:

YES: Contact CCAC at 416-397-1981 or CREMS-YES on departmental cell phone.

NO: Notify the Community Paramedicine Program at 416-392-1208 x1 or CREMS-NO on departmental cell phone.

In both situations leave a message with the following information:

INFORMATION TO PROVIDE:

- Patient's name and address
- Patient's Health Card Number
- Contact phone number for patient
- If transported and hospital destination
- Brief reason for EMS call and concern
- Vehicle number and run number
- Referring paramedic OASIS#

SERVICES PROVIDED BY CCAC:

Referrals can be made for patients of ALL ages

Personal Support – bathing, dressing, toileting, cleaning, problems with daily living, home safety assessments

Physiotherapy – exercise, stretching, mobility issues, orthopaedic concerns

Nursing – wound care, BP monitoring, injections. IV, medication administration, catheters or drains

Social Work – personal/familial issues, income/financial counselling, elder abuse
Contact District Supervisor, depression, social isolation, anxiety, frequent EMS calls

Information/Assistance – palliative & long-term care, meals on wheels, diabetes clinics, transportation, etc.