

A group of colorful, stylized human figures in various colors (blue, green, red, purple, orange) are arranged in a circle. Each figure has a speech bubble coming out of their mouth, all containing the word "REFER!" in capital letters. The figures are of different sizes and are positioned as if they are all shouting or encouraging someone to refer.

Pre-hospital Interventionist Technician



Out-of-hospital Healthcare Professional

Pre-hospital Interventionist Technician



Out-of-hospital Healthcare Professional



- Education & Training
- Continuing Professional Development
- Discourse & Practice

The Model

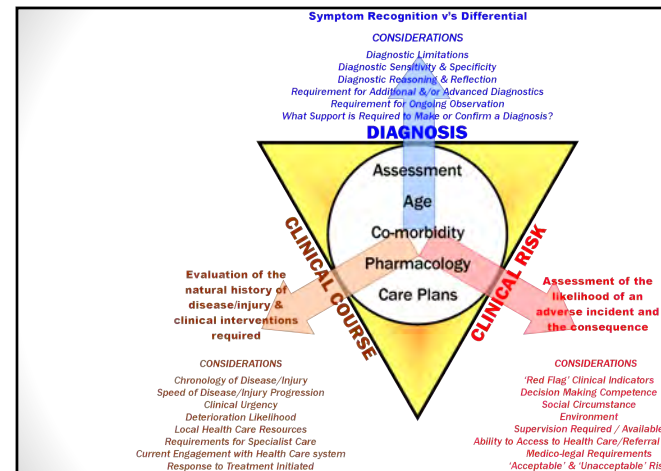
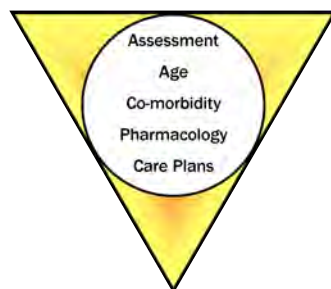
- Framework to support:
 - Patient Safety
 - Education
 - Critical Reflection
 - Clinical Practice
 - **Common Discourse**
- Design Methodology:
 - Task Analysis
 - Peer Discussion

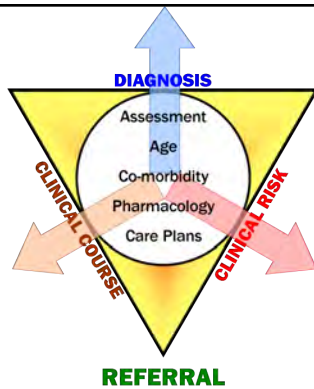
Referral = Clinical Decision



DCC-R Paramedicine Patient Referral Model

"Don't Act on What You Don't Know"





- Involves Patient/Carers/"Stakeholders"
- Culturally Sensitive
- Consent
- Urgency
- Organisational Directive / Protocol
- Agency (who is the referral to)
- Responsibility (for contacting Agency)
- Upgrade Flags & Process
- Contact for Concerns
- Documentation / Handover

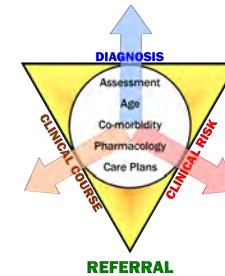
Case Review Prompters

What is the **Diagnosis**?

Where is the patient on the **Clinical Course** & Where do they need to be?

How much **Clinical Risk** is there?

Which **Referral** approach is to be used & why?



Acknowledgements

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